

REFUND ENQUIRY FORM

Email to: refunds@dignitygroup.co.za Fax number: 086 219 6250

MAIN MEMBER'S DETAILS	
Policy Number:	ID:
Full Names:	Surname:
Postal Address:	
Contact Number:	Email Address:
PREMIUM PAYER DETAILS (if different from the main member)	
Policy Number:	ID:
Full Names:	Surname:
Contact Number:	
BANK ACCOUNT DETAILS (where money will be paid to)	
Bank Name:	Branch Code:
Account number:	Type of Account:
REASON FOR REFUND- Tick the relevant box with ✓	
Policy deducted after cancellation Unreduced premium Policy double deducted Policy deducted after a lapse Other:	
Signature of policy Holder:	Date: d d m m y y y y
DISCLAIMER	
Please note that this form does not guarantee the validity of a refund,	the outcome of the enquiry will be communicated to you timeously.
DOCUMENTS SUBMITTED - Tick the relevant box with ✓	
 Certified copy of ID (For smart ID, both sides must be copied). Proof of Bank Account (stamped bank statement not older than Certified copy of Death Certificate. (where applicable) Cancellation letter or Amendment form signed by the client. (w Certified copy of marriage certificate in the event of different st Certified copy of divorce decree in the event of subsequent chance. Proof of direct deposit. (where applicable) Affidavit. (where applicable) FOR OFFICE USE ONLY	where applicable) urnames emanating from marriage. (where applicable)
	Deduction Mode:
Name of the Agent:	Deduction Mode:
No. of Months to be Refunded:	Admin Name: